



Quick Guide: Peers-Observing-Peers is a natural and inconspicuous way to explore a person's behavior and needs in order to gain new insights into how the problem is solved today and how the process is lived in the real world.

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1

Location

Where did it take place?

Duration

When and how long did it take place?

Persons

Who and which function/task was observed?

Description of the situation

What is the context of observation?



2

Observations

Describe exactly what happens.



Comments and interpretation

Interpret the behaviors.



3

Comments of the team

Amend the surveillances of other observers and discuss the differences.



4

5

Findings

Derive conclusions and insights.

What observation surprised?

What can be learned from this?

6